

## Accessibility Statement for Step4Training

Version 2.0, Next review: December 2024

This is an accessibility statement from

### **Step4Training.Measures to support accessibility**

Step4Training takes the following measures to ensure accessibility of Step4Training:

- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.

### **Conformance status**

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Step4Training is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### **Feedback**

We welcome your feedback on the accessibility of Step4Training. Please let us know if you encounter accessibility barriers on Step4Training:

- Phone: +44 (0) 7770560364 , 02036759698
- E-mail: [admissions@step4training.co.uk](mailto:admissions@step4training.co.uk)
- Visitor Address: Aegon House, Lanark Square, London E14 9QD
- Postal Address: Aegon House, Lanark Square, London E14 9QD

We try to respond to feedback within 5 days.

### **Technical specifications**

Accessibility of Step4Training relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS

These technologies are relied upon for conformance with the accessibility standards used.

## Limitations and alternatives

Despite our best efforts to ensure accessibility of Step4Training, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below. Known

limitations for Step4Training:

1. **All images within a page do not have an alternate text equivalent:** because we use the WordPress template to create the website. On the next version of the website alternate text will be included.

## Assessment approach

Step4Training assessed the accessibility of Step4Training by the following approaches:

- Self-evaluation

## Formal complaints

All the complaints are acknowledged within 7 working days. We investigate the issues and follow our internal process to resolve the issue within prescribed time.

## Formal approval of this accessibility statement

This Accessibility Statement is approved by:

### **Step4Training**

Lesseanon Athanase Ouloude  
Director

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## Date

This statement was created on 21 January 2022 using the [W3C Accessibility StatementGenerator Tool](#).